

Sanders Software Consulting Inc Robocall Mitigation Plan

At **Sanders Software Consulting Inc**, we are not just dedicated, but deeply committed to partnering with the Federal Communications Commission (FCC) to combat illegal robocalls. This commitment should reassure our stakeholders and instill confidence in our efforts. This report outlines our effective strategies for preventing and mitigating robocalls impacting our customers and the community

Know Your Customer

We deliver high-quality phone systems and prioritize understanding of our clients—VoIP users, those transitioning from other services, and referral clients. Our thorough onboarding process ensures meticulous verification to create a secure environment for our clients.

Traceback Requests

We are committed to actively cooperating with the FCC and law enforcement within 24 hours of any traceback request related to illegal robocalls using the company's services. Our commitment to rapidly respond demonstrates our dedication to protecting our customers from disruptions, providing them with a sense of support and security.

Sanders Software Consulting Inc utilizes reputable underlying providers for voice traffic, all of whom adhere strictly to the Commission's STIR/SHAKEN standards and robocall mitigation regulations. Our collaboration with these providers is focused on ensuring compliance with all regulatory obligations while eliminating illegal robocalls. Together, we are relentlessly trying to eliminate unlawful robocalls while ensuring compliance.

We reserve the right to refuse traffic from any party if robocalling or using invalid originating numbers is suspected. We proactively block numbers or terminate relationships as needed to maintain network integrity and protect our clients. This commitment to safety and reliability is our top priority, ensuring that our clients feel secure and protected.

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