

Robocall Mitigation Policy Armadillo Marketing Ltd

Introduction: At Armadillo Marketing Ltd, we recognize the importance of maintaining the integrity of telecommunications networks and ensuring that our operations comply with all regulatory requirements.

Objective: The purpose of this policy is to outline the measures Armadillo Marketing Ltd will take to prevent the origination, transmission, and facilitation of illegal robocalls, while also supporting industry efforts to combat this issue.

Scope: This policy applies to all employees, contractors, partners, and third-party vendors engaged with Armadillo Marketing Ltd in the provision of telecommunications services.

Compliance with Regulations

We will strictly adhere to all applicable laws, regulations, and guidelines issued by regulatory authorities, including the Federal Communications Commission (FCC).

Traffic Monitoring and Analysis

We will use advanced monitoring tools to analyze call traffic patterns and identify any anomalies that could indicate illegal robocall activity.

Regular audits will be conducted to ensure compliance with this policy.

Customer Vetting and Accountability

All clients and customers will go through a vetting process before gaining access to our services. This includes verifying their business information.

Third-Party Vendor Oversight

We will ensure that any third-party vendors we work with adhere to similar robocall mitigation policies and practices..

We will promptly investigate any reports and take corrective action where necessary.

Enforcement and Accountability

Violations of this policy by employees, contractors, or partners will result in disciplinary action, up to and including termination of contracts or employment.

Clients found in violation of this policy may have their services suspended or terminated, and appropriate regulatory authorities will be notified.