

Robocall Mitigation Program Description

BNESIM Limited

1. Company Overview

BNESIM Limited is a voice service provider serving end-users. As part of our commitment to compliance with the Federal Communications Commission (FCC) regulations, we have fully implemented the **STIR/SHAKEN framework** across our IP-based network. This implementation ensures the authentication and verification of caller ID information for all calls originating from our network, helping to prevent illegal robocalls and caller ID spoofing.

2. Implementation of STIR/SHAKEN Framework

Our company operates an **IP-based network** that supports the STIR/SHAKEN framework. We authenticate all originating calls using the STIR/SHAKEN protocols and include attestation levels to confirm the legitimacy of the caller ID information. Specifically:

- **Call Authentication:** All calls originating from our network are signed with a unique digital certificate issued by an approved Certification Authority (CA) under the STIR/SHAKEN standards.
- **Caller ID Verification:** We verify the signatures of incoming calls from other STIR/SHAKEN-compliant providers to ensure the caller ID has not been tampered with during transit.

3. Additional Robocall Mitigation Practices

In addition to implementing STIR/SHAKEN, we have adopted the following practices to further mitigate illegal robocalls:

- **Traffic Monitoring:** We continuously monitor our network for patterns indicative of illegal robocall activity, such as high call volumes to single destinations or unusually short call durations.
- **Customer Vetting and KYC:** All new customers undergo a thorough onboarding process to verify their identity and intent.

We enforce contractual agreements that prohibit the use of our services for illegal robocall activity.

- **Complaint Handling:** Our dedicated team investigates complaints related to suspected illegal robocalls originating from our network. We take immediate action, including customer account suspension, when necessary.

4. Commitment to Compliance

BNESIM Limited is committed to maintaining the highest standards of compliance with FCC regulations. We continually enhance our STIR/SHAKEN implementation and robocall mitigation strategies to address emerging threats in the telecommunications industry. Our company actively participates in industry efforts to combat illegal robocalls and ensure a secure and reliable communications ecosystem.

5. Contact Information

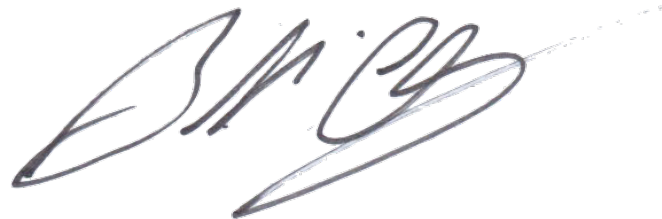
For inquiries about our STIR/SHAKEN implementation or robocall mitigation efforts, please contact:

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A handwritten signature in blue ink, appearing to read 'C. Brilli', is positioned to the right of the contact information.