

The program typically involves collaboration between telecommunications providers, regulatory agencies, and consumer protection organizations. Key components of the Robocall Mitigation Program for TELKO include the following :

Caller ID Authentication: Implementing technologies like STIR/SHAKEN to verify the authenticity of calls and ensure that the caller ID information is accurate.

Consumer Education: Providing resources and information to help consumers recognize and report robocalls, as well as understand their rights regarding unwanted calls.

Reporting Mechanisms: Establishing systems for consumers to report robocalls, which can help authorities track and take action against violators.

Enforcement Actions: Regulatory agencies may impose fines or other penalties on companies that engage in illegal robocalling practices.

Collaboration with Industry: Working with phone service providers to develop and implement technologies that can block or filter unwanted calls before they reach consumers.

The ultimate goal of the Robocall Mitigation Program is to protect consumers from the negative impacts of robocalls and enhance the overall integrity of the telecommunications system.