



Advanced Program for Robocall Mitigation and Ethical Practices

At Voip do Brasil we understand the vital need to address illegal robocalls to protect our customers and ensure the stability of the telecommunications network. With this goal in mind, we have established a robust robocall mitigation program that embodies our dedication to innovation, responsibility, and exceptional service standards.

1. Contact Information

For further information about our program or to explore potential partnerships, please contact: voipdobrasil@voipdobrasil.com.br and phone +551142103597

2. Core Commitments

- **Timely Response to Traceback Requests:** We prioritize responding to all traceback inquiries within a 24-hour window to ensure prompt action and resolution.

- **Collaboration with Regulatory Authorities:** We maintain strong cooperation with regulatory agencies, traceback consortia, and other industry bodies to effectively address the issue of illegal robocalling.

- **Adherence to Ethical Standards:** Our services are exclusively offered to reputable organizations, aligning with our commitment to legal and responsible practices.

3. Program Highlights

- **Monitoring and Audits:** Continuous oversight combined with scheduled audits ensures compliance with industry standards and fosters trust.

- **Workforce and Customer Education:** Through regular training sessions, we equip our team with the skills needed to combat robocalls and provide customers with tools to safeguard their communication.

4. Enhanced Program Features

- **Comprehensive Reporting Systems:** We generate detailed analytics to identify trends and refine our methodologies.

- **Industry-Wide Cooperation:** By collaborating with key players, we amplify efforts to reduce illegal robocall traffic across networks.

- **Scalable and Adaptive Solutions:** Tailored to meet varying organizational needs, our program evolves with new technologies and regulatory shifts.

- **Dedicated Customer Support:** Our expert team is readily available to address questions, provide solutions, and enhance the overall user experience.

5. Call Blocking Measures

Voip do Brasil takes a proactive stance by blocking calls originating from known sources of illegal robocall traffic or targeting specific numbers identified as part of robocall schemes. This approach reinforces network integrity and user trust.

6. Our Objectives

- **Minimizing Robocall Volume:** We strive to significantly reduce the occurrence of illegal robocalls by implementing effective prevention strategies.

- **Strengthening Relationships:** Through transparency and robust security practices, we aim to build and maintain trust with our clients and stakeholders.