

Multipoint Network, Inc - Robocall Mitigation Plan

1. Overview

This plan outlines the steps taken by Multipoint Network, Inc to comply with the requirements of 47 CFR § 64.6305(d)(ii)-(iii) to mitigate illegal robocalls.

2. Robocall Mitigation Program

Implementation of STIR/SHAKEN: Multipoint Network, Inc has implemented the STIR/SHAKEN authentication framework across [all/part of] its network to ensure the integrity of caller ID information.

Monitoring and Analysis: Continuous monitoring of call traffic patterns to identify and analyze potential illegal robocall activity.

Blocking and Filtering: Deployment of advanced call blocking and filtering technologies to prevent illegal robocalls from reaching end-users.

3. Reasonable Steps to Avoid Originating Illegal Robocall Traffic

Caller ID Authentication: Ensuring all calls are authenticated using the STIR/SHAKEN framework to verify caller identity.

Traffic Analysis: Regular analysis of call traffic to detect anomalies and patterns indicative of illegal robocalls.

Customer Vetting: Implementing stringent vetting procedures for new customers to prevent the onboarding of entities likely to engage in illegal robocalling.

4. Commitment to Traceback Requests

Response Time: Commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium.

Cooperation: Full cooperation with these entities in investigating and stopping any illegal robocallers that use Multipoint Network, Inc's service to originate calls.

5. Certification and Compliance

Certification: Multipoint Network, Inc certifies that it has implemented the STIR/SHAKEN authentication framework as required and that its robocall mitigation program is consistent with 47 CFR § 64.6305(a).

Compliance Monitoring: Regular audits and reviews to ensure ongoing compliance with FCC regulations and the effectiveness of the robocall mitigation measures.

6. Reporting and Documentation

Documentation: Maintaining detailed records of all measures taken to mitigate illegal robocalls, including call traffic analysis reports, customer vetting records, and responses to traceback requests.

Reporting: Regular reporting to the FCC as required, detailing the steps taken and the effectiveness of the robocall mitigation program.

By following this plan, Multipoint Network, Inc aims to effectively mitigate illegal robocalls and comply with the requirements set forth in 47 CFR § 64.6305(d)(ii)-(iii).