



Robocall Mitigation Program Certification

Dear Sirs,

SITEL MARKETING SAS has No STIR/SHAKEN Implementation - Performing Robocall Mitigation.

We certify that we commit to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

None of the voice traffic that originates on our network is authenticated with STIR/SHAKEN, and all of the voice traffic that originates on our network is subject to a robocall mitigation program.

We have developed our own systems and a dedicated department to detect, avoid, and prevent any fraudulent traffic.

Sincerely,

[Authorized Officer Name]

SITEL MARKETING SAS