

Robocall Mitigation Program

Voice & SMS Carrier Services LLC

Voice & SMS Carrier Services LLC (VSCS) is committed to combating illegal robocalls and protecting consumers. Our Robocall Mitigation Program is a comprehensive framework designed to identify, block, and prevent unlawful robocall traffic, ensuring compliance with the Federal Communications Commission (FCC) regulations and safeguarding our network integrity.

Key Components of the Robocall Mitigation Program

1. **Call Authentication:** Implementing STIR/SHAKEN protocols to verify caller identities and ensure call authenticity.
2. **Traffic Monitoring:** Using advanced analytics and AI tools to detect patterns indicative of illegal robocalls.
3. **Mitigation Measures:** Blocking suspicious traffic and collaborating with upstream and downstream providers to minimize threats.
4. **Consumer Protection:** Providing resources and tools for end-users to report and block unwanted calls.
5. **Regulatory Compliance:** Maintaining strict adherence to FCC regulations and industry best practices.

Reporting and Collaboration

VSCS actively collaborates with regulatory authorities, industry partners, and technology providers to share insights and strategies for mitigating robocalls. Regular reports are generated to monitor compliance, evaluate program effectiveness, and refine mitigation strategies.

Robocall Mitigation Program

Our Commitment to Excellence

At VSCS, we are dedicated to providing a secure and reliable communication network. Our Robocall Mitigation Program underscores our commitment to protecting consumers, fostering trust in telecommunications, and leading the fight against unlawful robocalls.