

# **Robocall Mitigation Program**

## **1. Introduction**

Our robocall mitigation program aims to significantly reduce the origin of illegal automated calls, protecting our customers and the integrity of the network.

## **2. Program Description**

**Policies and Procedures:** We have implemented strict policies to identify and block illegal robocalls.

**Technologies Used:** We use advanced filtering and traffic analysis technologies to detect suspicious patterns.

**Monitoring and Auditing:** We continuously monitor call traffic and conduct regular audits to ensure compliance.

**Training and Education:** We offer training programs for our employees and inform our customers on how to protect themselves against robocalls.

## **3. Commitments**

**Response to Traceback Requests:** We respond to all traceback requests within 24 hours.

**Cooperation with Authorities:** We fully cooperate with authorities and traceback consortia to investigate and stop illegal robocallers.

## **4. Contact**

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