

Robocall Mitigation Program Description

Company Information

- Business Name: ROSNIK, Inc.
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Robocall Mitigation Practices

ROSNIK, Inc. has implemented a robust Robocall Mitigation Program to prevent the origination of illegal robocall traffic, comply with regulatory requirements, and ensure the integrity of its network.

- a. Preventive Measures
 - i. Know Your Customer (KYC): We conduct thorough customer identity verification during onboarding, including validation of business registration and intended usage, to ensure services are not provided to entities engaged in illegal robocalling.
 - ii. STIR/SHAKEN: Full implementation ensures authenticated caller ID for calls originating from compliant portions of the network.
 - iii. Call Logs: All calls passing through our network are logged to enable traceback, support investigations, and monitor patterns of potential misuse.
- b. Monitoring and Response
 - i. Traffic Logging and Analysis: ROSNIK, Inc. logs all call activity and reviews traffic patterns manually or with basic tools as necessary to identify suspicious behaviors such as high call volumes or short-duration calls.
 - ii. 24-Hour Response Commitment: Mirage Security AI commits to responding to traceback requests from the FCC, law enforcement, and industry traceback consortium within 24 hours.
- c. Enforcement
 - i. Immediate Action: Termination of services for customers found engaging in illegal robocalling.
 - ii. Collaboration with Authorities: Full cooperation with investigations, including providing call records and other relevant data.
- d. Customer Education
 - i. Training Resources: Customers receive educational materials about compliance with robocall regulations and guidance on preventing misuse of services.

Traceback and Compliance Commitments

Mirage Security AI is fully committed to:

- Responding to traceback requests within 24 hours.
- Cooperating with the FCC, law enforcement, and industry traceback consortiums in their investigations.
- Taking immediate steps to stop illegal robocalling by customers using our services.

Regulatory and Enforcement History

ROSNIK, Inc. has not been the subject of any formal Commission, law enforcement, or regulatory agency action or investigation related to illegal robocalls, spoofing, or certification deficiencies within the past two years.