

Robocall Mitigation Program Description

Provider Name: ODD Holding LTD

FCC Registration Number (FRN): 0036319457

Date of Certification: 11/23/2024

Program Overview:

ODD Holding LTD. is committed to mitigating the occurrence of illegal and fraudulent robocalls within its network. Our Robocall Mitigation Program incorporates proactive measures to monitor, identify, and block unlawful call traffic while ensuring compliance with the FCC's regulations.

Mitigation Strategies:

1. Call Traffic Monitoring:

- Our network employs advanced analytics and call monitoring tools to detect abnormal calling patterns that may indicate robocall activity.
- Calls flagged as suspicious are investigated, and appropriate action is taken to block or limit their transmission.

2. Caller ID Verification:

- We actively validate caller ID information for calls originating within our network to identify and address potential spoofing.
- For areas where STIR/SHAKEN is not yet deployed, alternative measures, such as traceback investigations, are implemented to ensure call authenticity.

3. STIR/SHAKEN Implementation:

- ODD Holding LTD has deployed the STIR/SHAKEN framework across IP-based portions of our network to authenticate and verify caller identities.
- For non-IP portions, we apply transitional measures to prevent spoofed calls.

4. Coordination with Industry Partners:

- We collaborate with industry traceback groups, law enforcement, and other service providers to trace the source of illegal robocalls and take action against bad actors.

5. Customer Education:

- We provide resources to our customers to help them recognize and report illegal robocalls.
- Tools, such as call-blocking features and scam alerts, are made available to enhance customer protection.

Enforcement Measures:

- Any customer or third party found to be generating illegal robocalls will face immediate account suspension and potential termination of services.
- Regular audits and reviews are conducted to ensure compliance with our robocall mitigation policies.

Point of Contact:

For inquiries related to our Robocall Mitigation Program, please contact:

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I declare (or certify, verify, or state) under penalty of perjury that the foregoing is true and correct.

Executed on 11/23/2024.