

1. 2. 3. 4. 5. TELCASTA Services
Robocall Mitigation Efforts
23/11/2024

TELCASTA Services commits to respond within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls.

TELCASTA Services will block services to a customer if it determines that the customer is using the services for illegal robocalling.

TELCASTA Services will only accept traffic for termination from companies that are in the Robocall Mitigation Database after September 28, 2021.

TELCASTA Services uses no analytic systems, software or third-party vendors at this time to identify and block illegal robocall traffic.