

ROBOCALL MITIGATION PLAN

Prepared for Direct Filing in the FCC Robocall Mitigation Database (RMD)

Company: Etisalat Egypt (e&) Egypt

FCC Registration Number (FRN): 0036302222

RMD Filing Number: RMD0024285

OCN: 105300000107361

Business Address: S4 DownTown, Etisalat Egypt Building, 11835 Cairo, Egypt

Foreign Voice Service Provider: Yes (Egypt)

1. Provider Classification

Etisalat Egypt operates as both (i) a Voice Service Provider with a STIR/SHAKEN obligation and (ii) a Gateway Provider with a STIR/SHAKEN obligation pursuant to 47 CFR §§ 64.6301 and 64.6305. The company originates, carries, processes, and terminates international voice traffic, including U.S.-bound traffic.

2. STIR/SHAKEN Implementation Certification

Etisalat Egypt certifies Complete STIR/SHAKEN Implementation consistent with 47 CFR § 64.6301(a) and § 64.6305(b). The company has fully implemented the STIR/SHAKEN authentication framework across its network where technically feasible. All calls originated, carried, or processed are subject to authentication and attestation consistent with FCC rules.

3. Robocall Mitigation Program (47 CFR § 64.6305)

- Formal Know-Your-Customer (KYC) onboarding procedures including identity verification and traffic use-case validation.
- Contractual provisions prohibiting illegal robocalling, caller ID spoofing, and transmission of unlawful traffic.
- Ongoing traffic monitoring utilizing automated fraud detection systems and analytics.

- Detection of anomalous traffic patterns including short-duration calls, high call attempt bursts, invalid or spoofed CLI patterns.
- Immediate investigation and suspension or blocking of traffic reasonably suspected of illegal robocall activity.
- Retention of Call Detail Records (CDRs) and compliance documentation sufficient to support traceback investigations.
- Commitment to respond fully and within 24 hours to traceback requests from the FCC, law enforcement, and the USTelecom Industry Traceback Group (ITG).

4. Traceback Cooperation & Enforcement

Etisalat Egypt maintains internal escalation and compliance procedures to ensure timely and complete responses to all traceback inquiries. The company cooperates with the FCC, law enforcement authorities, and the Industry Traceback Group to investigate and mitigate suspected illegal robocall activity.

5. Recordkeeping & Annual Review

Etisalat Egypt maintains written policies, monitoring logs, customer documentation, and mitigation records in accordance with FCC requirements. This Robocall Mitigation Plan is reviewed annually and updated as necessary to ensure continued compliance with FCC rules and RMD recertification obligations, including the March 1, 2026 recertification requirement.

6. Certification Statement

I hereby certify under penalty of perjury that the foregoing information is true and correct, and that Etisalat Egypt has implemented a Robocall Mitigation Program reasonably designed to prevent the origination and transmission of illegal robocalls in compliance with 47 CFR §§ 64.6301 and 64.6305. The company commits to continued compliance with all FCC Robocall Mitigation Database requirements.

Authorized Robocall Mitigation Contact:

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Date: 23/2/2026