

Robocall Mitigation Plans:

- Voice service providers (including both traditional telephone companies and VoIP providers) must file a **robocall mitigation plan** with the FCC.
- The plan should outline how the provider will prevent and mitigate robocalls, including how they will adopt the STIR/SHAKEN protocols and other measures to detect and block illegal robocalls.
- Providers are required to update their mitigation plans regularly.