



S.BRYER CABLE TV
SBC-TELE

Robocall Mitigation Plan

ClearlyIP is S. Bryer Cable underlying voice services provider. Accordingly, S. Bryer Cable relies on procedures, policies, and safeguards implemented by ClearlyIP to ensure that S. Bryer Cable residential and business customers are sufficiently protected against robocall and spoofing activities.

Traceback

S. Bryer Cable responds to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and will cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

STIR/SHAKEN

S. Bryer Cable was compliant to STIR/SHAKEN requirements through its underlying carrier (ClearlyIP) certifying all outbound calls using their certificate and validating all inbound certificates.

The remainder of the voice traffic that S. Bryer Cable originates on its network is subject to ClearlyIP's robocall mitigation program described below.

Robocall Mitigation Program

"See ClearlyIP Robocall Mitigation Plan."

ClearlyIP platform prevents users from "spoofing" CallerID by only allowing accounts to use telephone numbers that they own as CallerID (which is the primary technique used by illegal robocallers). ClearlyIP also monitors S. Bryer Cable's outbound voice traffic to alert for spikes in usage to be investigated for bad actors. The alerts identify calling patterns that would indicate robocall activity, such as an unusual number of calls from a telephone number and/or an unusual number of short duration or incomplete calls. The software also provides alerts where the calling number is invalid, unallocated, on a Do Not Originate list, in the FCC consumer complaint database or has a poor reputation. There is an immediate investigation of any identified calls to determine if the caller was attempting to originate unlawful robocalls. If it is determined that the caller was attempting to originate unlawful robocalls, then S. Bryer Cable either warns them to stop or terminates their service, as appropriate pursuant to its Acceptable Use Policy.

Best Regards:

Matthew Bryer

Owner

S. Bryer Cable T.V. Corporation