

Robocall Mitigation Program Description

Information about Focus Telecom

Focus Telecom Polska Sp.z o.o. based in Warsaw (postal code: 04-041), at Ostrobramska Street 101a, is a telecommunications operator registered in the register of Telecommunications Enterprises maintained by the local Office of Electronic Communications under number 8974.

Mitigation measures in connection with Robocalls

- STIR/SHAKEN Implementation – we are preventing call spoofing.
- We permanently monitor call traffic.
- We cooperate with the relevant authorities to prevent, report, and resolve issues related to illegal robocalling activities.
- Our Customer Care department is available from 8 AM to 6 PM Polish time for customers wishing to report irregularities related to possible harmful activities in the area of automatic call dialing.

Customer Care Leader
Mateusz Zajączkowski