



Robocall Mitigation Plan

The following policies apply to all current and prospective customers of AstraQom International LC. This plan outlines our commitment to preventing illegal robocall traffic from being transmitted through our network:

1. **Contractual Prohibition:** All agreements with customers explicitly prohibit the transmission of illegal robocalls via AstraQom's switches or network. These contracts also specify requirements for Answer-Seizure Ratio (ASR), Call Duration (LCD), and other traffic statistics. Any customer found violating these terms may be immediately terminated without notice. If AstraQom suspects illegal traffic, the offending customer forfeits confidentiality, and relevant data will be shared with industry partners and law enforcement as required by regulatory authorities.
2. **Customer Disclosures and Verification:** All customers must provide key business information, including their physical location, key personnel contacts, incorporation details, federal or non-U.S. tax ID, and the nature of their business activities. AstraQom strives to understand the exact type of traffic originating from each customer, including the services provided and the clientele served. All claims made by potential customers are verified before they are allowed onto the network.
3. **Monitoring and Traceback:** AstraQom actively monitors its network and investigates any suspicious traffic patterns. If robocall activity is detected, we ensure that the traffic is legal, such as political calls, non-profit campaigns, emergency services, or fully opted-in communications. In the event of an illegal robocall traceback request, AstraQom acts swiftly, requesting detailed explanations from the customer involved and demanding immediate corrective action. Failure to provide timely corrective action may result in the customer's access being restricted or terminated.
4. **Publication and Customer Notification:** This Robocall Mitigation Plan is publicly available on AstraQom's website. All customers are proactively informed of this policy, and records of notifications are maintained.



5. **Foreign Traffic Precautions:** AstraQom serves customers based outside the U.S. and manages traffic originating from both U.S. and international sources. We take additional precautions with non-U.S. customers, ensuring they comply with all aspects of this mitigation plan before granting them access to our network.
6. **Robocall Mitigation Database Compliance:** All wholesale customers of AstraQom must be registered with the Robocall Mitigation Database. Wholesale customers who fail to register will be denied access to our network.
7. **Call Blocking:** AstraQom blocks calls originating from numbers known for sending illegal robocalls. We also block calls to specific phone numbers as needed to further mitigate illegal robocall traffic.
8. **Cooperation with Law Enforcement:** AstraQom works closely with law enforcement, industry traceback groups, the Federal Communications Commission (FCC), and the designated private traceback consortium. A designated point of contact within AstraQom manages all traceback requests and coordinates external investigations.