

Robocall Mitigation Plan

Organization Name: KRADFLY LLC

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Contact Information:

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1. Executive Summary

This Robocall Mitigation Plan outlines **KRADFLY LLC's** commitment to reducing unwanted Robocalls in compliance with FCC regulations. Our strategies focus on preventing unauthorized calls and enhancing consumer trust.

2. Scope of the Plan

This plan applies to all telemarketing and informational calls made by **KRADFLY LLC**. We utilize various calling platforms and technologies to ensure compliance and consumer protection.

3. Compliance Commitment

KRADFLY LLC is committed to adhering to all applicable regulations, including the Telephone Consumer Protection Act (TCPA) and the TRACED Act. We regularly review our practices to ensure full compliance.

4. Robocall Prevention Strategies

Caller ID Authentication

We have implemented STIR/SHAKEN protocols to authenticate calls and ensure caller ID information is accurate.

Call Blocking and Filtering

We work with telecommunications providers to utilize call-blocking and filtering technologies. We continuously assess and improve these measures to reduce unwanted calls.

5. Monitoring and Reporting

Call Monitoring

Our team monitors call traffic to identify patterns indicative of Robocalls. We use analytics tools to assist in this process.

Reporting Mechanisms

Consumers can report unwanted Robocalls via email or calling on our customer care number. We take these reports seriously and investigate them promptly.

6. Consumer Education Initiatives

We provide educational resources on our website, including:

- How to identify Robocalls.
- Steps to report unwanted calls.
- Information on consumer rights regarding telemarketing.

7. Internal Policies and Enforcement

We have established internal policies that prohibit unauthorized Robocalls. Employees and partners found in violation of these policies may face disciplinary action, up to and including termination.

8. Plan Review and Updates

This plan will be reviewed annually or as needed to incorporate new regulations or technology updates. The designated review team will be responsible for implementing any necessary changes.

9. Contact Information

For questions regarding this Robocall Mitigation Plan, please contact:

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