

Robocall Mitigation

This document outlines the established controls that are in place to assist in the combat of illegal robocalling traffic.

- All traffic originating from the Wavetel Business Limited voice communications network is attributable to a contracted business customer who is governed by the Wavetel Business Limited Terms and Conditions.
- All traffic originating from or destined to the Wavetel Business Limited voice communications network is monitored and subject to a number of checks and restrictions.
- Wavetel Business Limited have the capability to block traffic that, in its opinion, is illegal call traffic and will investigate claims and complaints received from 3rd party carriers or regulatory bodies.