

TechBackers IT Solutions LLC is committed to preventing the origination of illegal robocalls and is taking a multi-faceted approach to achieve this goal. The company's plan includes the following key components:

**CLEAR CONTRACT PROVISIONS:** TechBackers IT Solutions LLC ensures that its contracts with customers are clear about the types of traffic that it will and will not accept. The company also has strict rules in place for non-compliance and will terminate contracts for any violations. Furthermore, TechBackers IT Solutions LLC reserves the right to share information about violators with enforcers and industry partners.

**CUSTOMER VETTING:** TechBackers IT Solutions LLC conducts thorough vetting of new commercial customers to confirm their identity and ensure they are legitimate businesses. The company collects information such as the physical business location, contact persons, state or country of incorporation, federal tax ID (if applicable), and the nature of the customer's business. This vetting process helps TechBackers IT Solutions LLC to identify and exclude suspicious or anonymous accounts.

**MONITORING AND RAPID RESPONSE:** TechBackers IT Solutions LLC has a robust monitoring system in place to detect suspicious activity and takes prompt and decisive action when necessary. If the company receives a traceback notice for an illegal robocall, it does not ignore the issue and instead insists on specific, deterministic explanations and explicit corrective actions from its customers. Repeat offenders or customers with lax controls will not be tolerated.

**COMMUNICATION AND DOCUMENTATION:** TechBackers IT Solutions LLC communicates policies on illegal robocalls to its customers and maintains a record of these notifications. This helps to ensure that customers are aware of the company's stance on robocalls and its intolerance of illegal activity.

**FOREIGN SOURCES:** TechBackers IT Solutions LLC is especially cautious when dealing with foreign sources that send auto-dialed traffic using USA +1 telephone numbers. The company takes extra steps to verify the legitimacy of these sources to prevent the origination of illegal robocalls.

**ROBOCALL MITIGATION DATABASE:** TechBackers IT Solutions LLC ensures that all customers who are registered with FCC as a Business or Voice Service Provider, we take FCC ID, RMD ID and no of tracebacks. From both type of users, we take this info before enrolling them on our network. This will help to prevent illegal robocalls from being originated by ensuring that only legitimate businesses are able to send traffic.

**CALL BLOCKING:** TechBackers IT Solutions LLC performs call blocking to specified phone numbers as a robocall mitigation measure. This helps to prevent robocalls from reaching the intended recipients and reduces the overall volume of robocalls.

**COOPERATION WITH INVESTIGATIVE BODIES:** TechBackers IT Solutions LLC cooperates with investigative bodies and stands ready to comply with traceback requests from law enforcement, the FCC, or the Industry Traceback Group, the official consortium designated to lead private traceback efforts. The company has designated a single point of contact to handle traceback requests and coordinate with outside investigations.

Overall, TechBackers IT Solutions LLC robocall mitigation plan is comprehensive and addresses various aspects of robocall prevention. The company verifies its customers, monitor for suspicious activity, and cooperate with investigative bodies implementing call blocking measures, will help to mitigate robocalls.