



*Yolla Calls International OÜ
Address: Räväla pst 6-404A,
Tallinn, Harju country, Estonia*

*+3726682878
hi@yollacalls.com
yollacalls.com*

ROBOCALL MITIGATION POLICY

Updated: 26.02.2026.

Yolla Calls International OU ("Yolla") is fully committed to complying with U.S. regulations on robocall mitigation and will respond within 24 hours to all traceback requests from the Federal Communications Commission (FCC), law enforcement agencies, and the industry traceback consortium. Yolla will cooperate fully with these entities in investigating and stopping any illegal robocallers that use its services to originate, carry, or process calls.

To ensure that all customers using Yolla's services are validated, every customer is required to undergo a verification process, which includes validating their mobile numbers and other identifying information. All customers are informed about the strict prohibitions against engaging in spam or robocalling activities. Yolla maintains a strict policy of terminating services to any customer determined to be using its services for illegal purposes, including illegal robocalling.

To avoid carrying or processing illegal robocall traffic, Yolla consistently analyzes CDRs and monitors live calls using automated tools and internal reporting systems to detect patterns associated with suspicious activity. These systems are designed to identify potential indicators of illegal robocalling, such as high volumes of short-duration calls, unusual call patterns, or the use of sequentially dialed numbers. Yolla's traffic monitoring systems analyze whether services are being used for telemarketing or auto-dialer-generated traffic. These systems employ sophisticated algorithms to detect and flag suspicious traffic in real time.

When suspicious traffic is detected, Yolla's Quality of Service (QoS) team is alerted, and services associated with the suspicious traffic are immediately blocked. An investigation is then conducted to determine the legitimacy of the traffic and the customer's activities.