

Robocall Mitigation Program Description

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1. Overview of Robocall Mitigation Practices

Josue Barbosa Conti Telecomunicacoes e Informatica is committed to mitigating illegal robocalls and ensuring compliance with all FCC requirements related to robocall mitigation. While our platform does not fully support STIR/SHAKEN at this time, we are actively engaged in preventing the transmission of illegal robocalls through the following measures:

- **Traffic Monitoring:** We regularly monitor call traffic for unusual patterns that may indicate illegal robocalls, such as a high volume of short-duration calls or rapid call retries from the same numbers. Suspicious traffic is flagged for further review, and appropriate action is taken to block or mitigate this activity.
- **Call Blocking and Filtering:** Our system incorporates call-blocking technology that prevents the transmission of calls from invalid, unallocated, or known fraudulent numbers. We utilize industry best practices and databases to identify these numbers and prevent them from originating through our network.
- **Customer Verification:** We implement a thorough customer vetting process before allowing any customer to originate calls on our network. This includes verifying their identity and usage patterns to ensure they do not engage in illegal robocalling activities.

2. Collaboration with Authorities

Josue Barbosa Conti Telecomunicacoes e Informatica is fully committed to cooperating with law enforcement, the FCC, and the industry traceback consortium in any investigations related to illegal robocalls. We will respond to any traceback requests within **24 hours** and provide full cooperation in identifying and stopping any illegal robocall activity originating from our network.

3. STIR/SHAKEN Implementation Status

While our platform currently does not support STIR/SHAKEN, we rely on a termination provider that has fully implemented STIR/SHAKEN across its network. This ensures that calls originating from our customers are authenticated and comply with the STIR/SHAKEN framework before being terminated to their final destination. We are in compliance with FCC requirements through our reliance on this third-party provider for call termination.

4. Future Plans

We are actively exploring future upgrades to our platform to implement STIR/SHAKEN directly within our network. Our goal is to fully support STIR/SHAKEN in the near future, ensuring end-to-end compliance with industry standards for call authentication.

5. Commitment to Ongoing Mitigation

Josue Barbosa Conti Telecomunicacoes e Informatica remains committed to maintaining and improving our robocall mitigation practices. We continuously evaluate new technologies and industry best practices to enhance our ability to detect, mitigate, and prevent illegal robocalls.