



Robocall Mitigation

This document outlines the established controls that are in place to assist in the combat of illegal robocalling traffic.

- All traffic originating from the Kerv Group voice communications network is attributable to a contracted business customer who is governed by the Kerv Group Terms and Conditions.
- All traffic originating from or destined to the Kerv Group voice communications network is monitored and subject to a number of checks and restrictions.
- Kerv Group have the capability to block traffic that, in its opinion, is illegal call traffic and will investigate claims and complaints received from 3rd party carriers or regulatory bodies.