

Company Name: ARBEL PHARMACEUTICALS

Description of Robocall Mitigation Program:

ARBEL PHARMACEUTICALS operates as a B2B/B2C call center selling over-the-counter health supplements. We do not provide voice services directly to customers but have implemented the following measures to mitigate illegal robocalls:

1. **Verification of Call Sources:** We ensure that all calls are authenticated through our provider's systems.
2. **Monitoring:** We monitor outbound call traffic to detect any unusual patterns that might indicate illegal robocalling activity.
3. **Compliance with Law Enforcement:** Our team is ready to respond to traceback requests from law enforcement within 24 hours.
4. **Employee Training:** Staff is trained regularly to ensure compliance with industry standards to prevent illegal robocalling practices.

This program is regularly updated to align with evolving industry standards and regulations.