

Robocall Mitigation Plan for Bandwidth

At Blue Skies Telecom, we use Bandwidth as our VOIP provider. Although specific details of Bandwidth's robocall mitigation program are not publicly available, we adhere to key industry expectations and regulatory requirements as follows:

1. **STIR/SHAKEN Framework:** While Bandwidth is required to implement the STIR/SHAKEN caller ID authentication framework, we have opted not to fully utilize this framework. Our current approach may involve alternative or supplementary measures to ensure caller ID authenticity.
2. **Robocall Mitigation Plan (RMP):** Bandwidth is obligated to file a Robocall Mitigation Plan with the FCC's Robocall Mitigation Database (RMD). This plan outlines the reasonable steps Bandwidth has taken to address and mitigate illegal robocalls.
3. **Traceback Cooperation:** The RMP includes Bandwidth's commitment to respond promptly and effectively to traceback requests from the FCC, law enforcement agencies, and industry traceback consortia.
4. **Industry Participation:** Bandwidth is expected to participate in industry-wide initiatives aimed at combating robocalls. This includes involvement in trials and global cross-border call authentication efforts to enhance the overall effectiveness of robocall mitigation.
5. **Customer Identification and Call Analytics:** Bandwidth must implement procedures to "know your customer" and utilize advanced call analytics systems to identify, block, and prevent illegal robocall traffic.
6. **Call Authentication:** Bandwidth is responsible for properly authenticating the calls it originates and ensuring that it effectively handles authenticated calls received from other providers.

While the specific details of Bandwidth's robocall mitigation efforts may not be publicly available, these general practices reflect the necessary

measures to comply with current regulations and combat unwanted robocalls.