

Keystone Law Group, P.C. is not the actual VOIP provider. We use Microsoft Teams Voice as our VOIP provider. There is no specific information about Microsoft's robocall mitigation program description. However, we can infer some key points about Microsoft's obligations and actions regarding robocall mitigation:

1. As a voice service provider, Microsoft is required to implement the STIR/SHAKEN caller ID authentication framework.
2. Microsoft, like other providers, must file a Robocall Mitigation Plan (RMP) in the FCC's Robocall Mitigation Database (RMD). This plan should describe the "reasonable steps" Microsoft has taken to mitigate illegal robocalls.
3. The RMP must commit to timely respond and cooperate with all traceback requests from the FCC, law enforcement, and the industry traceback consortium.
4. Microsoft is likely participating in industry initiatives to combat robocalls. For example, Microsoft is mentioned as a participant in the ATIS and iconectiv trial for a Cross Border Call Authentication initiative to mitigate unwanted robocalls globally.
5. As a provider, Microsoft would need to implement "know your customer" procedures and use call analytics systems to identify and block illegal traffic.
6. Microsoft Teams, as a voice service, would need to authenticate calls it originates and properly handle authenticated calls from other providers.

Without access to Microsoft's specific robocall mitigation program description, it's not possible to provide more detailed information. Microsoft, like other providers, is required to have such a program in place and file it with the FCC, but the details are not publicly available in the provided search results.