

Robocall Mitigation Program Description

As a voice service provider, Brotecs Technologies, LLC is committed to preventing the origination and transmission of illegal robocalls in compliance with the requirements set forth by the Federal Communications Commission (FCC) under 47 CFR § 64.6305(d)(ii)-(iii). The following outlines our Robocall Mitigation Program, designed to mitigate unlawful robocall traffic on our network and protect consumers:

1. Overview of Our Robocall Mitigation Efforts

Brotecs Technologies, LLC has implemented a comprehensive program to prevent and reduce the origination of illegal robocalls. This program applies to all voice services we provide and aligns with the standards specified by the FCC.

2. Call Authentication and Verification

We utilize STIR/SHAKEN protocols where applicable to authenticate caller identification information and verify the accuracy of call origins within our IP-based networks. For networks where STIR/SHAKEN is not feasible, we have alternate robocall mitigation measures in place to ensure that illegal robocalls are identified and blocked.

3. Identification of Illegal Robocall Traffic

Brotecs Technologies, LLC has developed procedures to identify patterns of potentially illegal robocalls through traffic analysis and monitoring. These procedures involve regular reviews of call traffic and the implementation of automated systems to detect suspicious call patterns indicative of unlawful activity.

4. Blocking of Identified Illegal Traffic

Once illegal robocall traffic is detected, we promptly take steps to block such traffic from originating or being transmitted on our network. This includes implementing immediate measures to cease the transmission of robocalls identified as non-compliant with FCC regulations.

5. Customer and Interconnected Provider Collaboration

We work closely with customers, interconnected voice service providers, and relevant authorities to detect, investigate, and mitigate illegal robocall traffic. Our cooperative efforts include sharing information about suspected robocall sources and participating in industry forums aimed at reducing robocalls.

6. Ongoing Monitoring and Improvement

Our robocall mitigation strategies are continuously monitored and updated to reflect evolving robocall threats and regulatory requirements. We are committed to remaining compliant with the FCC's regulations and improving our methods for identifying and preventing illegal robocalls.

7. Point of Contact

For any inquiries or concerns related to our Robocall Mitigation Program, please contact our designated compliance officer:

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