

AB PLUS Overview

AB PLUS is a telephone operator specializing in managing on-call services. We provide our clients with a unique number, allowing the management of incoming, outgoing calls, and bridges between the two based on a predefined on-call schedule.

Robocall Mitigation Program Description

1. On-Call Management

We assign a unique number to each client, and calls are routed according to the on-call schedule provided by the client. We ensure that calls are directed to the appropriate person according to the schedule.

2. Internal Controls

Before making calls, we validate phone numbers to ensure they comply with robocall regulations. We have strict procedures in place to avoid unsolicited calls.

3. Compliance with Robocall Regulations

We obtain explicit consent from contacted individuals before making outgoing calls. We adhere to current laws governing telephone calls to ensure full compliance.

4. Training and Supervision

Our staff undergoes regular training on robocall regulations and best practices for call management. We also monitor compliance with our procedures.

5. Complaint Response Plan

Complaints about calls are handled promptly and effectively. We have a process in place to address issues and implement corrective measures as needed.

Contact Information

For any questions or further clarification, please contact us at [**support@abplus.fr**](mailto:support@abplus.fr)