



Site Tech, LLC Robocall Mitigation Plan

Site Tech, LLC is focused on providing and supporting Cloud VoIP solutions for all our customers while ensuring FCC regulations are met.

Know Your Customer

Site Tech, LLC screens new customers by ensuring they have a registered business, active mailing and billing address in the United States.

Existing numbers are verified by call records and are then ported into our downstream provider Telnyx.com.

Traceback

Site Tech, LLC is committed to responding to all legitimate requests from CALEA and law enforcement agencies.

Robocall Mitigation

All calls from Site Tech, LLC customers are encrypted with TLS and SRTP from PBX to Telnyx.com and are authenticated using strong credentials.

Telnyx.com signs all calls from Site Tech, LLC and its customers. As our downstream provider, Telnyx.com ensures SHAKEN/STIR compliance.

2-Factor Authentication is enabled at the user level in all PBXs. Inbuilt anti-hacking mechanisms prevent unauthorized access.

Calls are placed by human interaction. Site Tech, LLC does not implement the ability to autogenerate calls.