



SECURITY · MEDIA · AUTOMATION · RADIOCONTROL · TELECOMMUNICATIONS

S.M.A.R.T International Solutions

2210 SW 79th Ct

Miami, FL 33155

08/26/2024

**Federal Communications Commission
Consumer and Governmental Affairs Bureau**

445 12th Street SW
Washington, DC 20554

Dear Sir/Madam,

We, S.M.A.R.T International Solutions, hereby submit this letter of compliance in accordance with the Federal Communications Commission's (FCC) requirements for the Robocall Mitigation Program. As a voice service provider, we recognize the importance of combating illegal robocalls and are committed to implementing the necessary measures to ensure our network is not used for unlawful activities.

Compliance Statement:

Implementation of STIR/SHAKEN: S.M.A.R.T International Solutions has implemented the STIR/SHAKEN framework across our IP-based network to authenticate caller ID information. This ensures that calls originating from our network have accurate and trustworthy caller identification, minimizing the risk of caller ID spoofing.

Robocall Mitigation Plan: For portions of our network where full implementation of STIR/SHAKEN is not feasible, S.M.A.R.T International Solutions has adopted a robust robocall mitigation program. Our mitigation efforts include:

Traffic Monitoring: Continuous monitoring of call traffic patterns to identify and block suspicious calls.

Call Analysis: Utilizing advanced algorithms to detect anomalies in call behavior that may indicate illegal robocall activity.

Partnerships with Anti-Robocall Solutions: Collaborating with industry-leading third-party vendors to enhance our ability to filter out potential illegal robocalls.

Robocall Mitigation Database Certification: S.M.A.R.T International Solutions has filed a certification with the FCC's Robocall Mitigation Database, detailing the specific measures we have in place to prevent illegal robocalls from originating on our network. We affirm that our company is listed in the database and is in full compliance with the FCC's requirements.

Ongoing Compliance and Updates: S.M.A.R.T International Solutions is committed to regularly reviewing and updating our robocall mitigation strategies to ensure continued compliance with FCC regulations. We will submit any necessary updates to our certification and mitigation plan as required.

Conclusion:

S.M.A.R.T International Solutions is dedicated to maintaining the integrity of our voice services and protecting consumers from the harms associated with illegal robocalls. We affirm that we are in full compliance with the FCC's Robocall Mitigation Program requirements and will continue to take all necessary actions to prevent unlawful robocall activity on our network.

Should you require any additional information or documentation, please do not hesitate to contact us.

Sincerely,

Alex Hernandez

CEO

S.M.A.R.T International Solutions

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