

**Walter Switch Services
RoboCall Mitigation**

1. **Walter Switch Services** commits to respond within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls.
2. Using the questionnaire and onboarding procedures attached, **Walter Switch Services** screens all applicants for its services to determine if they are intending to use such services for autodialing from a database of numbers for purposes of telemarketing without having received written permission from the called parties. Calls to wireline numbers for purposes of political campaigning, market research or polling are deemed legal.
3. **Walter Switch Services** will block services to a customer if it determines that the customer is using the services for illegal robocalling.
4. **Walter Switch Services** uses no analytic systems, software or third-party vendors at this time to identify and block illegal robocall traffic.

If a pattern of questionable activity is detected **Walter Switch Services** will require its customer to remedy the problem and, if effective action is not taken, service to the customer may be suspended and/or terminated. Requests from the ITG must be submitted in writing and include the following information:

Company Name:

Company Address: Requestor's Name: Requestor's Title: Requestor's phone number:

Requestor's e-mail:

Walter Switch Services will cooperate with state and federal regulators to prevent any and all illegal robocalls. Requests from the valid agency must be submitted in writing and include the following information:

Law Enforcement Agency Name: Agency Address:

Requestor's Name:

Requestor's Title:

Requestor's phone number: Requestor's e-mail:

Walter Switch Services will provide valid law enforcement and regulatory agencies with the relevant non-proprietary information in response to reasonable and legitimate requests about illegal robocalls and suspicious activities, and implement mandated robocall mitigation procedures to the fullest extent possible with the goal of maximizing the mitigation of illegal robocalls.

