

Ringblaze Inc - Robocall Mitigation Plan

Ringblaze Inc. submits the following Robocall Mitigation Plan in compliance with 47 CFR § 64.6305(d)(ii)-(iii).

Fair Use Policy

Ringblaze's Fair Use Policy strictly prohibits users from utilizing its service for cold calling or messaging, including but not limited to any communications without proper consent and opt-out language.

Know Your Customer

Ringblaze has developed the Know Your Customer program to verify all the information about customers.

- During account setup, customers must provide a valid phone number (not a VoIP number) and receive a one-time code for phone verification. Additionally, users must enter a valid business, non-disposable email address.
- Upon successful phone verification, users are required to provide valid payment details.
- Ringblaze has cooperated with the Radar team at Stripe to verify all financial information to prevent fraud activities.
- Ringblaze has implemented internal rules to assess user risk. For high-risk users, Ringblaze may take actions such as blocking calls entirely or limiting the number of outgoing calls or texts. Restrictions can be lifted upon providing additional identity verification, including a government-issued ID.
- Verified users must also complete A2P registration and gain approval to text U.S. numbers.

Illegal Traffic Monitoring

Ringblaze utilizes a sophisticated monitoring system to detect and prevent any messaging or calling that violates our Fair Use Policy. When necessary, our team will conduct manual reviews of customer identity documents and business information submitted for A2P registration.

Commitment to Respond to Traceback Requests:

Ringblaze is fully committed to responding within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium. We will cooperate fully with these entities in investigating and halting any illegal robocall activity originating from our service.