

The Voip Supplier Robocall Mitigation Program Submission

I. Efforts to Avoid Originating Illegal Robocalls

The Voip Supplier has invested significantly in network upgrades and advanced features to combat illegal robocalls. Our robocall mitigation program includes:

- **Automatic Number Identification (ANI) Management:** We identify and block abusive originating numbers based on repeated attempts to reach our network.
- **Proactive Blocking:** We block calls from numbers listed in Do Not Call (DNC) Reports from the FTC, as well as calls from invalid, unallocated, or unused numbers.
- **Detection and Reporting:** We use Call Detail Records (CDR), pattern trends, fraud information sharing through industry organizations, and third-party notifications to identify and address potential unlawful robocalling.
- **STIR/SHAKEN Compliance:** We only accept calls from parties that are sending STIR/SHAKEN signed calls. All other traffic that does not comply with STIR/SHAKEN standards is rejected. This measure ensures that calls coming through our network are authenticated and helps prevent fraudulent and illegal robocalls.

If we suspect unlawful calling, we may contact the originating carrier/provider to investigate and address the source of the calls. We reserve the right to take necessary actions to eliminate fraudulent activity.

II. Know Your Customer (KYC) Program

The Voip Supplier has implemented robust KYC policies for both new and existing customers. Our KYC procedures are designed to prevent the use of our services for spoofed or illegal traffic, enabling us to better manage and prevent unacceptable traffic.

III. Commitment to Responding to Traceback Requests

We are committed to responding promptly and fully to all traceback requests from the Commission, law enforcement, and the industry traceback consortium. We will cooperate with these entities in investigating and stopping illegal robocallers using our service. Additionally, we have collaborated with the FTC and state attorney general counsel on traceback efforts, underscoring our dedication to combating illegal robocalling.