

Robocall Mitigation Plan (RMP)

Company Name: Sneakpeek

FCC RMD Filing Type: Voice Service Provider

Date: Mar-20th-2026

1- Introduction

Sneakpeek is committed to full compliance with the Federal Communications Commission (FCC) regulations regarding robocall mitigation and caller ID authentication. This Robocall Mitigation Plan outlines the procedures, policies, and technologies implemented to prevent illegal robocalls and ensure network integrity.

This plan is prepared in accordance with the latest FCC Robocall Mitigation Database (RMD) rules effective February 5, 2026, including all recent updates and enforcement requirements.

2- Regulatory Compliance Overview

Sneakpeek acknowledges and complies with the latest FCC requirements:

Key 2026 Updates Included in this Plan

Mandatory update of RMD information within 10 days of any change

Annual RMD recertification required (deadline: March 1 each year)

Increased penalties:

\$10,000 per violation for false/inaccurate filings

\$1,000 per violation for failure to update data timely

Mandatory accuracy and completeness of all RMD submissions

Potential removal from RMD for non-compliance (leading to traffic blocking)

Multi-factor authentication (MFA) required for RMD portal access

Providers must block traffic from entities not listed in RMD

Sneakpeek maintains strict internal controls to comply with all above obligations.

3- STIR/SHAKEN Implementation Status

Option A – Fully Implemented

Sneakpeek has implemented the STIR/SHAKEN framework and:

Uses third party SPC token and certificate

Signs outbound calls with appropriate attestation levels

Maintains compliance with FCC authentication standards

4- Robocall Mitigation Program

Sneakpeek has implemented the following mitigation measures:

4.1 Know Your Customer (KYC) Procedures

Verification of customer identity (business registration, ID, address)

Screening against fraud databases and blacklists

Risk profiling before service activation

4.2 Traffic Monitoring & Analytics

Continuous monitoring of call patterns (volume, frequency, destination)

Detection of suspicious traffic spikes or abnormal behavior

Automated flagging and investigation of high-risk accounts

4.3 Call Blocking & Filtering

Blocking of:

Invalid, spoofed, or malformed caller IDs

Known scam or illegal robocall sources

Use of industry traceback data and third-party analytics tools

4.4 Traceback Cooperation

Sneakpeek:

Responds to traceback requests within 24 hours

Cooperates with industry traceback groups and regulators

Maintains logs for investigation and enforcement

4.5 Enforcement Actions

If suspicious or illegal activity is detected:

Immediate suspension of customer accounts

Investigation and documentation

Permanent termination for confirmed violations

5- Network Safeguards

Sneakpeek ensures:

Secure SIP signaling and authentication

Prevention of unauthorized access or traffic injection

Rate limiting and fraud detection systems

6- Data Accuracy & RMD Maintenance

Sneakpeek maintains strict compliance with FCC database requirements:

All RMD information is accurate, complete, and current

Updates are made within 10 business days of any change

Internal compliance team reviews data regularly

Annual recertification completed before March 1 deadline

7- Internal Compliance Governance

Sneakpeek has established:

A designated Compliance Officer

Regular compliance audits

Staff training on robocall regulations

Documentation of all mitigation processes

8- Recordkeeping & Documentation

Sneakpeek maintains:

Customer verification records

Call detail records (CDRs)

Traffic monitoring logs

Incident and enforcement reports

All records are retained per regulatory requirements and made available upon request.

9- Third-Party Relationships

If applicable, Sneakpeek:

Ensures all partners comply with FCC rules

Maintains written agreements for call authentication (if using third-party STIR/SHAKEN)

Monitors upstream and downstream providers

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Certification Statement

Sneakpeek certifies that:

It has implemented a robocall mitigation program compliant with FCC rules

All information submitted to the Robocall Mitigation Database is true, accurate, and complete

It will update its filing within the required timeframe and comply with annual recertification obligations

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Contact Information

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Conclusion

Sneakpeek is committed to preventing illegal robocalls and maintaining full compliance with evolving FCC regulations. This plan reflects the latest 2026 requirements and will be continuously updated to meet regulatory changes.