

Vantage, Inc.

Robo Calling Mitigation Plan (2024)

Vantage, Inc. is a small business based in Spring Branch, TX. We support clients with a 3CX Voice Server solution utilizing Skytel trunks. Skytel, as our service provider, digitally signs all of our outbound trunk traffic within the stir/shaken FCC guidelines. Additionally, we are registered and compliant with Robocall Database.

The following policies are in place to mitigate Robo Calling traffic that may originate from our Services.

- All outbound calls must contain correct caller information, telephone number and caller ID. Skytel is the underlying DID Provider and they provide attestation information per STIR/SHAKEN protocols for all outbound calls.
- If Robo Calling is identified, Skytel can shut down the ability for that customer to originate any further calls across the network.
- Customers are restricted from automated outbound campaigns.
- Customers are prohibited from using auto-dialers.

We fully pledge our commitment to respond within 24 hours to ALL traceback requests from the Commission, law enforcement, and the industry traceback consortium and to fully cooperate with such entities investigating and stopping any illegal robocallers that use our service(s).

As of this filing, as a matter of strict policy - we do not allow call centers or digital-only providers (voice or SMS) to utilize our services. To date, we have received no complaints of 'robocall' type service nor have we been approached by any law enforcement agency or otherwise for any assistance regarding our voice traffic.

All of our servers keep strict and diligent logs of outbound traffic, which is also tracked and digitally signed within the STIR/Shaken guidelines of the FCC by Skytel.