

# **Robocall Mitigation Program Description for DE SOUSA FRERES**

## **Introduction :**

DE SOUSA FRERES is committed to mitigating illegal robocalls despite our limited resources. As a small telecommunications company, we focus on promptly addressing any issues related to illegal robocalls originating from our network.

## **Detection and Blocking Procedures :**

Given our limited resources, we do not have the capability to implement advanced call analytics and monitoring systems. However, we take immediate action when notified of potential illegal robocall activity.

## **Traceback Response :**

While we cannot provide a sophisticated traceback system, we are committed to responding promptly to traceback requests from the FCC, law enforcement, and the industry traceback consortium. We cooperate fully in investigations to identify and stop illegal robocallers.

## **User Suspension Policy :**

If a user is reported or detected engaging in illegal robocall activities, we will suspend their service promptly. This ensures that our network does not support the continuation of such activities.

## **Collaboration with Intermediary Providers :**

We work with intermediary providers who have implemented the STIR/SHAKEN framework. This partnership helps ensure that calls passing through our network adhere to necessary security and authentication standards.

## **Training and Updates :**

Our team receives basic training on identifying and responding to illegal robocall activities. We update our procedures as needed to comply with regulatory requirements and improve our mitigation efforts.

Arthur DE SOUSA.