

Clarity Technology Group, Inc.

Robocall Mitigation Plan

Company Name: Clarity Technology Group, Inc.

FCC FRN: 0027335843

I. Introduction

Clarity Technology Group, Inc. is committed to complying with the Federal Communications Commission (FCC) regulations to combat unlawful robocalls. This Robocall Mitigation Plan outlines the measures we take to prevent and reduce the origination of illegal robocalls on our network.

II. Contact Information

For any inquiries regarding this Robocall Mitigation Plan or any traceback requests, please contact:

Compliance Officer: William Thousand

Title: President

Email: billyt@claritytech.com

Phone: 608-258-4500

Address: 434. S. Yellowstone Dr – Madison, WI 53719

III. Robocall Mitigation Practices

1. Call Authentication and Monitoring

- Clarity implements and maintains STIR/SHAKEN call authentication framework across our IP-based voice networks to ensure the legitimacy of incoming and outgoing calls.
- Clarity actively monitors call traffic patterns to identify and investigate any anomalies that may indicate robocall activity.

2. Know Your Customer

- Clarity conducts thorough vetting of all new customers to ensure they do not engage in illegal robocall practices. This includes verifying customer identity, reviewing their business model, and assessing their calling practices.

3. Traceback and Cooperation with Authorities

- Clarity cooperates fully with law enforcement, the FCC, USTelecom's Industry Traceback Group and all other regulatory agencies to identify and take action against entities responsible for illegal robocalling.

4. Reporting and Compliance

- Clarity maintains detailed records of actions taken to prevent illegal robocalls.
- Clarity will submit any/all required compliance reports to the FCC and other relevant authorities as mandated.

IV. Continuous Improvement

Clarity is dedicated to continuous improvement in our robocall mitigation efforts. We will regularly review and update this Robocall Mitigation Plan to ensure ongoing compliance with FCC regulations and the effectiveness of our mitigation practices.

V. Conclusion

Clarity Technology Group, Inc. takes the issue of illegal robocalls seriously and is committed to protecting consumers from fraudulent and unlawful call activities. This Robocall Mitigation Plan demonstrates our dedication to upholding the highest standards of compliance and cooperation with industry and regulatory efforts to combat illegal robocalls.