



Description of Robocall Mitigation Program by Dialtopia, LP

The following document outlines the steps taken by Dialtopia, LP to mitigate any use of robocalls coming from the phone systems that we manage and from the services that we resell.

1. Dialtopia, LP is a very small provider and provides a complete hosted VoIP setup of PBX phone systems, phone hardware, and fax services to our customers. These PBX are either hosted directly by Dialtopia, LP; hosted on cloud services procured by Dialtopia, LP; or on hardware provided by Dialtopia, LP. We have an intimate knowledge of each customer's setup and it would be difficult and extremely unlikely for any of our customers to use any robocall device or software on top of our services.
2. Dialtopia, LP uses SIP Trunking services provided by Skye Telecom LLC ("Skyetel") who provides tools to identify unusual behaviors on its network. Dialtopia, LP relies on these tools provided by Skye Telecom LLC to prevent and detect any abuse from originating from any of Dialtopia, LP's clients.
3. Dialtopia, LP communicates to its clients that it does not tolerate robocalling or any other abuses of the VoIP phone services that Dialtopia, LP facilitates. Failure to comply with these measures results in termination of that clients services.

Dialtopia, LP is committed to robocall mitigation and will not tolerate these practices occurring on the systems that it provides.

Sincerely,

Daniel Stevens
President
Dialtopia, LP

July 16, 2024