

Description of Robocall Mitigation Program by AJD Tech, LLC

The following document outlines the steps taken by AJD Tech, LLC to mitigate any use of robocalls coming from the phone systems that we manage and from the services that we resell.

1. AJD Tech, LLC is a very small provider and provides a complete hosted VoIP setup of PBX phone systems, phone hardware, and fax services to our customers. These PBX are either hosted directly by AJD Tech, LLC; hosted on cloud services procured by AJD Tech, LLC; or on hardware provided by AJD Tech, LLC. We have an intimate knowledge of each customer's setup and it would be difficult and extremely unlikely for any of our customers to use any robocall device or software on top of our services.
2. AJD Tech, LLC uses SIP Trunking services provided by Skye Telecom LLC ("Skyetel") who provides tools to identify unusual behaviors on its network. AJD Tech, LLC relies on these tools provided by Skye Telecom LLC to prevent and detect any abuse from originating from any of AJD Tech, LLC's clients.
3. AJD Tech, LLC communicates to its clients that it does not tolerate robocalling or any other abuses of the VoIP phone services that AJD Tech, LLC facilitates. Failure to comply with these measures results in termination of that clients services.

AJD Tech, LLC is committed to robocall mitigation and will not tolerate these practices occurring on the systems that it provides.

Sincerely,



Alan J. Dykshorn

President

AJD Tech, LLC

July 16, 2024