

Robocall Mitigation Policy

1. Introduction

Papio Technology Consulting LLC (PTC) is committed to complying with the Federal Communications Commission (FCC) regulations to mitigate illegal robocalls. This policy outlines our measures and practices in accordance with 47 CFR § 64.6305.

2. STIR/SHAKEN Implementation

PTC has fully implemented the STIR/SHAKEN framework across our entire network. This framework allows us to authenticate and verify caller identification information for all IP-based voice calls, providing end users with confidence that the calls they receive are legitimate.

3. Robocall Mitigation Practices

A. Call Authentication

- **STIR/SHAKEN Protocols:** PTC employs the Secure Telephone Identity Revisited (STIR) and Signature-based Handling of Asserted Information Using toKENs (SHAKEN) protocols for all IP-based voice calls.
- **Caller ID Verification:** Every call originating from our network is authenticated and verified using digital certificates to ensure the accuracy of caller ID information.

B. Monitoring and Detection

- **Traffic Analysis:** We continuously monitor call traffic using advanced analytics to detect patterns indicative of illegal robocalls.
- **Real-Time Alerts:** Our system generates real-time alerts for suspicious calling patterns, enabling immediate investigation and action.

C. Preventive Measures

- **Call Blocking:** We block calls identified as illegal robocalls based on authentication failures or suspicious traffic patterns.
- **Caller ID Reputation Services:** We utilize third-party caller ID reputation services to enhance our ability to identify and block high-risk calls.

4. Compliance and Reporting

A. Internal Audits

- **Regular Audits:** PTC conducts regular audits of our robocall mitigation practices to ensure ongoing compliance with FCC regulations.
- **Audit Logs:** Detailed logs of all call authentication and blocking activities are maintained and reviewed periodically.

B. Reporting to the FCC

- **Certification:** PTC certifies our compliance with the FCC's robocall mitigation requirements in our filings with the Robocall Mitigation Database.
- **Documentation:** We maintain comprehensive documentation of our STIR/SHAKEN implementation and robocall mitigation efforts, available for FCC inspection upon request.

5. Contact Information

For any questions or concerns regarding this policy or our robocall mitigation practices, please contact:

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6. Principals, Affiliates, Subsidiaries, and Parent Companies

Principals:

- Dennis G Dockter JR, Owner – Single-Member LLC, dennis@papiotech.com

Affiliates:

- None

Subsidiaries:

- None

Parent Companies:

- None