

Robocall Mitigation Plan for ABVOIPTEL LLC
OCN #991K
Voice Service Provider & Gateway Provider Filing

1. Introduction

ABVOIPTEL LLC ("ABVOIPTEL") is fully committed to complying with the **Federal Communications Commission's (FCC)** regulations aimed at combating illegal robocalls, in accordance with **47 CFR § 64.6305(b)**. As both a **Voice Service Provider** and a **Gateway Provider**, ABVOIPTEL recognizes its crucial role in preventing the dissemination of fraudulent robocall traffic across the telecommunications network and ensuring full compliance with established industry standards, particularly the **STIR/SHAKEN framework**.

This **Robocall Mitigation Plan** outlines ABVOIPTEL's robust measures to safeguard against illegal robocalls while ensuring compliance with all FCC requirements for both its voice and gateway services.

2. Company Profile

- **Company Name:** ABVOIPTEL LLC
 - **Operating Carrier Identification (OCN):** 991K
 - **Type of Service:** Voice Service Provider and Gateway Provider
 - **STIR/SHAKEN Implementation Status:** Fully Implemented
 - **Certification:** ABVOIPTEL affirms that it has fully implemented **STIR/SHAKEN** across its entire network, ensuring that all calls processed or carried by the company meet the requirements outlined in **47 CFR § 64.6302(b)**.
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3. Robocall Mitigation Program

ABVOIPTEL has developed a comprehensive **Robocall Mitigation Program** to ensure that both its **Voice Service Provider** and **Gateway Provider** operations fully comply with the FCC's robocall mitigation rules. Below are the key components of the plan addressing the requirements for both service roles.

3.1 STIR/SHAKEN Framework Implementation

ABVOIPTEL has fully integrated the **STIR/SHAKEN framework** throughout its network to verify and authenticate all calls, ensuring compliance with **47 CFR § 64.6302(b)**. This implementation covers:

- **Voice Service Provider:** All outbound calls originating from ABVOIPTEL's network are digitally signed with authentic caller ID information. Incoming calls from external carriers are subjected to STIR/SHAKEN verification to ensure their integrity before they are terminated on our network.
- **Gateway Provider:** As a gateway provider, ABVOIPTEL ensures that all calls passing through its network are authenticated with STIR/SHAKEN. Calls failing authentication are either blocked or flagged for further investigation before they can proceed to other networks.

The complete implementation of STIR/SHAKEN enables ABVOIPTEL to minimize the risks associated with caller ID spoofing and fraudulent robocall activities.

3.2 Preventing the Processing of Illegal Robocall Traffic

ABVOIPTEL implements a series of layered measures to prevent the processing or transmission of illegal robocall traffic. These steps include:

- **Call Traffic Analysis and Filtering:** ABVOIPTEL employs advanced call analysis tools to monitor the flow of traffic within its network, identifying patterns that may indicate the presence of robocalls or fraudulent activity. Calls exhibiting suspicious characteristics are flagged for filtering or blocking.
- **Blocking Spoofed Calls:** Any call that fails to meet STIR/SHAKEN compliance is automatically rejected or flagged for manual review. This prevents calls with spoofed or fraudulent caller information from reaching consumers.
- **Collaborative Efforts Across Networks:** As a gateway provider, ABVOIPTEL works closely with partner networks to share information and ensure that no illegal robocalls are transmitted through its infrastructure. This collaborative approach strengthens the overall defense against illegal robocalls.

3.3 FCC Robocall Mitigation Compliance

ABVOIPTEL is fully compliant with the FCC's **robocall mitigation rules** as outlined in **47 CFR § 64.6305(b)**. The following certifications are made:

- **Robocall Mitigation Database Filing:** ABVOIPTEL is properly registered in the **FCC's Robocall Mitigation Database** and has certified that it is fully implementing effective robocall mitigation practices for both its voice and gateway services.

- **STIR/SHAKEN Compliance:** ABVOIPTTEL has fully implemented the **STIR/SHAKEN framework** across its entire network and certifies that all calls processed or carried by its network are compliant with **47 CFR § 64.6302(b)**.
- **No Prior Certification Removal:** ABVOIPTTEL confirms that its certification has not been removed by the Commission, and it has not been barred from filing in the Robocall Mitigation Database.

3.4 Response to Traceback Requests

ABVOIPTTEL is committed to responding to traceback requests from authorities and industry partners in a timely and cooperative manner:

- **24-Hour Response Commitment:** ABVOIPTTEL will respond to any traceback requests from the **FCC**, law enforcement, or traceback consortiums within **24 hours** of receiving such requests.
- **Full Cooperation in Investigations:** ABVOIPTTEL will work with relevant parties to trace the origins of illegal robocalls and will assist in efforts to identify and stop malicious actors using its network to transmit fraudulent calls.
- **Complete and Accessible Call Records:** ABVOIPTTEL maintains thorough records of all traffic processed through its network, which can be made available to regulatory authorities to assist in the traceback process.

3.5 Educating and Assisting Consumers

ABVOIPTTEL is proactive in educating consumers about robocall risks and how they can protect themselves. This includes:

- **Awareness Campaigns:** ABVOIPTTEL provides resources to help consumers identify and avoid robocalls, as well as guidance on using call-blocking technologies to protect themselves.
- **Dedicated Customer Support:** ABVOIPTTEL offers a dedicated support team to address customer concerns related to robocalls and to provide assistance in reporting suspected fraudulent activity.

4. Ongoing Evaluation, Monitoring, and Reporting

To ensure that its **Robocall Mitigation Program** remains effective, ABVOIPTTEL engages in continuous evaluation and improvement:

- **Regular Review of Mitigation Measures:** ABVOIPTEL periodically reviews its robocall mitigation techniques, including the STIR/SHAKEN implementation, to ensure that they are up to date and effective in addressing emerging threats.
 - **Compliance Reporting:** ABVOIPTEL will submit any required compliance updates to the FCC and other regulatory bodies, as necessary, to demonstrate our ongoing commitment to robocall mitigation.
 - **Collaborative Efforts with Industry Stakeholders:** ABVOIPTEL participates in industry groups and collaborates with other providers to improve robocall mitigation practices and share insights to enhance the overall network security.
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5. Conclusion

ABVOIPTEL LLC is fully committed to the fight against illegal robocalls and ensuring that all calls processed through its network are compliant with **FCC regulations**. As both a **Voice Service Provider** and a **Gateway Provider**, ABVOIPTEL has taken significant steps to implement **STIR/SHAKEN** and other mitigation measures to safeguard its network, support traceback efforts, and protect consumers.

This **Robocall Mitigation Plan** highlights ABVOIPTEL's comprehensive approach to mitigating robocalls and complying with all relevant FCC requirements. ABVOIPTEL continues to remain vigilant in its efforts to ensure that its services are secure, compliant, and beneficial to the wider telecommunications industry.