

Robocall Mitigation Program Description

Hunter IT & Marketing Services Inc services small business clients and will be using the voice services of Telnyx. Telnyx follows the Shaken/STIR framework:

- Telnyx authenticates every outbound call with a valid U.S. Caller ID that originates on the Telnyx platform. As a carrier, we have been approved by the STI-PA to participate in the SHAKEN/ STIR framework and are fully SHAKEN/STIR compliant. For more information, see our [support article](#) on STIR/SHAKEN.

All Hunter IT & Marketing Services Inc clients will be well known to our business as we will be managing their IT infrastructure. We will only be using Telnyx services for business voip with Microsoft Teams (which has no robo calling functionality).

Hunter IT & Marketing Services Inc. will commit to protecting our account with Telnyx both with a strong password, as well as multi-factor authentication to prevent bad actors from taking over our account and using it for Robo calling.

Should any issues arise we will respond to comments and questions and identify potential bad actors who may have used the Telnyx account to send robo calls.