

Innovatech Solutions, LLC Robocall Mitigation Plan

Overview

Innovatech Solutions, LLC is a small voice service provider offering onsite and cloud-based PBX and SIP trunking to small-medium sized business. Our VOIP customers are business end-users. INNOVATECH SOLUTIONS utilizes Skyetel, Inc. for all our VOIP services.

Know Your Customer

INNOVATECH SOLUTIONS only does business with customers that we have a relationship with or were referred to us from another client. This allows us to know the customers' intended use of service for their phone system.

International Subscribers

INNOVATECH SOLUTIONS does not sell services to subscribers outside of the United States.

Traceback Requests

INNOVATECH SOLUTIONS is committed to respond in a complete and timely manner to all traceback requests from the FCC, law enforcement, government officials, Skyetel, and the industry traceback consortium. INNOVATECH SOLUTIONS is committed to cooperating with such entities in investigating and stopping any illegal robocallers that use Innovatech Solutions services to originate calls. Subscribers are required to comply with traceback requests.

Investigation of High-Volume Network Traffic, Suspicious Calls, and Calling Patterns

Innovatech Solutions VOIP provider, Skyetel, uses solutions to monitor our origination voice traffic in real time to prevent the origination of illegal robocalls. Their software provides detailed reporting identifying suspected illegal robocalls and alerts Skyetel if we originate any calls where the calling number is invalid, unallocated, on a Do Not Originate list, in the FCC consumer complaint database or has a poor reputation.