

ODD TECHNOLOGIES LLC

Robocall Mitigation Program Description

Company Overview

ODD TECHNOLOGIES LLC is a voice service provider that offers VoIP and related telecommunications services to business customers. The company is committed to complying with all applicable FCC regulations related to illegal robocall prevention and caller identification requirements.

Know Your Upstream Provider

ODD TECHNOLOGIES LLC maintains relationships with reputable upstream telecommunications providers for call routing and termination. The company performs due diligence when selecting upstream carriers and works only with providers that comply with industry standards and FCC regulations related to robocall mitigation and caller authentication.

Customer Vetting and Know Your Customer (KYC)

ODD TECHNOLOGIES LLC performs reasonable due diligence when onboarding new customers. The company verifies customer identity and business purpose before activating voice services. Customers suspected of engaging in suspicious or illegal calling practices are subject to investigation and may have their services suspended or terminated.

Traffic Monitoring and Analytics

ODD TECHNOLOGIES LLC actively monitors traffic patterns on its network to detect unusual calling behavior that may indicate robocall activity. The company uses industry analytics tools and traffic monitoring procedures to identify potentially illegal robocall activity and takes immediate action when such activity is detected.

Traceback Cooperation

ODD TECHNOLOGIES LLC cooperates with traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Group (ITG). The company responds to traceback requests promptly and provides necessary information to assist in identifying the source of suspicious or illegal calls.

STIR/SHAKEN Implementation Status

ODD TECHNOLOGIES LLC has not implemented the STIR/SHAKEN caller ID authentication framework within its network at this time.

The company currently relies on upstream carriers for call routing and termination, and those upstream providers may apply STIR/SHAKEN authentication where technically supported within their networks.

ODD TECHNOLOGIES LLC is committed to complying with FCC caller ID authentication requirements and is evaluating future implementation options. The company will implement STIR/SHAKEN when it becomes technically feasible within its network infrastructure.

Robocall Mitigation Program

Until STIR/SHAKEN is implemented, ODD TECHNOLOGIES LLC relies on a comprehensive Robocall Mitigation Program designed to prevent the origination of illegal robocalls on its network.

The program includes:

- Customer verification procedures before service activation
- Monitoring of call traffic for suspicious patterns
- Cooperation with traceback investigations
- Immediate action against customers found to originate illegal robocalls
- Suspension or termination of service where necessary

Blocking and Prevention Measures

ODD TECHNOLOGIES LLC may implement call filtering, number validation, and other reasonable network safeguards to prevent the transmission of illegal robocalls. Calls originating from invalid, unallocated, or suspicious numbers may be blocked where appropriate.

Commitment to FCC Compliance

ODD TECHNOLOGIES LLC remains committed to complying with all FCC robocall mitigation requirements and industry best practices. The company continuously reviews its policies and network procedures to ensure compliance with regulatory obligations and to help prevent illegal robocalls from originating on its network.