

Windtre is very active in monitoring traffic suspected of fraud or illicit behavior (including but not limited to robocall traffic) both to protect its customers and to avoid incurring costs not accompanied by related revenue.

Furthermore, the Windtre network does not allow the generation of calls that are not explicitly associated with a customer and doesn't allow voice traffic with CLI that don't belong to the ranges assigned to the customer making the call.

It is therefore not possible for traffic to be generated by the Windtre network whose CLI is not certified.

Traffic monitoring is carried out 24h/7gg by analyzing the CDRs issued by the voice exchanges for both successful and dropped calls.

In the Windtre organization a department is dedicated exclusively to the management of any anomalies; this organization can block any time any anomalous situations by configuring blacklists on the voice exchanges.

Windtre constantly cooperates with its partners to minimize anomalous situations.