

Call Magic Ltd. Robocall Mitigation Plan

STIR-SHAKEN IMPLEMENTATION STATUS

As indicated in the FCC's Robocall Mitigation Database, the Provider's status with respect to STIR-SHAKEN implementation is as follows:

The Provider has implemented the STIR/SKAKEN authentication framework on a portion of its network and calls it originates on that portion of its network are compliant with 47 CFR § 64.6301(a)(1) and (2). In addition, the Provider has established the policies and procedures set forth in this Robocall Mitigation Plan which are intended to stop anyone from using the Provider's service to originate illegal robocalls.

Presently, the Provider relies on the continuing extension from STIR-SHAKEN implementation provided under 47 CFR § 64.6304 (d) which exempts from STIR-SHAKEN Caller ID Authentication those portions of a voice service provider network that rely on technology which is unable to initiate, maintain, carry, process, and terminate interconnected VoIP calls.

TRACEBACK REQUESTS

The Company commits to fully responding within 24 hours to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal Robocalls that use our service to originate calls.

Robocall Mitigation Program

We actively monitor the voice traffic flowing through our network . We also require our customer to verify or buy their number on our platform. If we conclude that a customer tried to send illegal calls, we warn him to assess the risk of illegal calls and request him to comply with our robocall mitigation program. In case he fails to comply we immediately block all the traffic coming from that customer

Know Your Customer Program

We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. When customers sign up for service, vetting the customer to determine if they will be originating high call volumes, such as a call center, however at this time we currently do not serve any such customers.