



FCP TECH Robocall Mitigation Statement

Introduction

FCP TECH leverages the services of global providers AVOXI and DIDWW to ensure robust mitigation of robocalls. Both providers have stringent robocall mitigation procedures in place, as outlined below:

DIDWW: Mitigation plan filed under RMD0003808, FRN 0031090475.

AVOXI: Mitigation plan filed under RMD0003800, FRN 0006794010

FCP TECH's Mitigation Strategies

Responsible Selling

FCP TECH commits to ethical business practices by avoiding engagement with customers whose operations are known to generate robocall traffic.

Customer Validation

Implementation of verification processes to ensure new customers provide proof of address and number ownership before onboarding. This step helps prevent the registration of fraudulent accounts that could contribute to robocall traffic.

Monitoring

Continuous monitoring of customer traffic profiles to identify unusual spikes indicative of robocall activities.

Prompt suspension or termination of accounts found to be involved in robocall traffic, ensuring immediate action to mitigate potential issues.

Traceback

Full cooperation with authorities by complying swiftly with information requests related to robocall investigations.

Commitment to assist any entity investigating robocall traffic, reinforcing FCP TECH's stance against illegal robocall activities.

Conclusion

FCP TECH is dedicated to maintaining a secure and compliant communication environment by integrating responsible selling, thorough customer validation, vigilant monitoring, and cooperation with traceback requests into its daily operations. Through these measures, FCP TECH contributes to the broader effort to mitigate robocalls, supporting industry standards and regulatory requirements.