



Hawaiian Breeze Solutions Robocall Mitigation Plan

1. Policy Statement:

Hawaiian Breeze Solutions is committed to complying with all regulations regarding robocalls as outlined in the Federal Communication Commission's rules and regulations (47 CFR § 64.6305). We recognize the negative impact of robocalls on consumers and pledge to maintain ethical communication practices while conducting business.

2. Compliance Officer:

A designated Compliance Officer will oversee all aspects of robocall mitigation efforts. This individual will ensure adherence to FCC guidelines, monitor industry updates, and implement necessary changes to company policies and procedures.

3. Use Case:

The numbers we provide are used exclusively by local small business in the state of Hawaii. These businesses are not engaged in advertising or telemarketing, and the numbers provided are not used for these purposes.

4. Do Not Call Registry Compliance:

Hawaiian Breeze Solutions will regularly scrub its calling lists against the National Do Not Call Registry to ensure compliance with consumer preferences. Any numbers listed on the registry will be promptly removed from our calling database.

5. Caller ID Integrity:

All outbound calls made by Hawaiian Breeze Solutions will accurately display caller identification information, including a valid phone number and, if applicable, the name of the business. Any attempts to obscure or manipulate caller ID information are strictly prohibited.

6. Recordkeeping:

Hawaiian Breeze Solutions will maintain detailed records of all outbound calling activities, including call logs, consent forms, and opt-out requests. These records will be retained for the required duration as specified by FCC regulations.



7. Continuous Improvement:

Hawaiian Breeze Solutions is committed to ongoing review and enhancement of its robocall mitigation strategies. Feedback from customers, industry developments, and regulatory updates will be considered to ensure the effectiveness of our efforts.

8. Reporting and Response Mechanism:

Any complaints or concerns regarding robocall practices will be promptly addressed by the Compliance Officer. Customers will be provided with clear channels of communication to report unwanted calls, and appropriate actions will be taken to investigate and resolve such issues.

Conclusion:

By implementing this Robocall Mitigation Plan, Hawaiian Breeze Solutions aims to uphold the highest standards of ethical conduct in its telemarketing practices while maintaining compliance with FCC regulations. We remain committed to fostering positive relationships with our customers and contributing to a robocall-free environment.