

Digital Communications Systems

Robocall Mitigation Program Description

1. Company Overview

Company Name: Digital Communications Systems

Type: Small VOIP Provider

Contact Information:

- Address: 3100 South Congress Ave, Suite 5, Boynton Beach, FL 33426
- Phone: 561-699-1372
- Email: David@TheDCSGroup.net

Digital Communications Systems

Robocall Mitigation Program Description

2. Introduction

Digital Communications Systems is committed to mitigating illegal robocalls and ensuring the security and reliability of our voice services. This document outlines our robocall mitigation program in compliance with 47 CFR § 64.6305.

Digital Communications Systems

Robocall Mitigation Program Description

3. Robocall Mitigation Program

A. Network Monitoring and Analysis (§ 64.6305(d)(ii))

- Description: We employ continuous network monitoring and analysis to detect and prevent illegal robocall traffic.
- Tools and Technologies: [List the specific tools and technologies you use, e.g., automated call analytics, anomaly detection software, etc.]
- Implementation:
 - Regularly update detection algorithms.
 - Monitor call patterns and volumes to identify suspicious activities.
 - Immediate response and mitigation measures for identified threats.

B. Authentication and Call Signaling (§ 64.6305(d)(iii))

- Description: Implementation of call authentication technologies to ensure the integrity and authenticity of call signaling.
- STIR/SHAKEN Framework: [Describe your adoption of the STIR/SHAKEN framework or equivalent technologies.]
- Implementation:
 - Apply caller ID authentication for outbound calls.
 - Validate incoming call signaling to identify and block spoofed numbers.

C. Collaboration and Information Sharing (§ 64.6305(e)(ii))

- Description: Collaboration with other service providers and industry stakeholders to enhance

Digital Communications Systems

Robocall Mitigation Program Description

robocall mitigation efforts.

- Industry Partnerships: [Mention any partnerships or memberships with industry groups, e.g., ATIS, USTelecom, etc.]
- Implementation:
 - Share information about robocall trends and mitigation techniques.
 - Participate in industry forums and initiatives aimed at combating robocalls.

D. Customer Education and Support (§ 64.6305(e)(iii))

- Description: Educating customers about robocalls and providing support to mitigate their impact.
- Customer Resources: [Detail the resources provided to customers, e.g., educational materials, customer support contacts, etc.]
- Implementation:
 - Distribute educational materials through various channels (website, email, etc.).
 - Offer customer support for identifying and reporting robocalls.

Digital Communications Systems

Robocall Mitigation Program Description

4. Compliance and Reporting

- Compliance Monitoring: Regularly review and update the robocall mitigation program to ensure compliance with federal regulations.
- Reporting Mechanisms: [Describe your process for documenting and reporting compliance efforts to relevant authorities.]

Digital Communications Systems

Robocall Mitigation Program Description

5. Conclusion

Digital Communications Systems is dedicated to providing a secure and reliable voice service by implementing robust robocall mitigation measures. We continually strive to improve our strategies and collaborate with industry partners to combat illegal robocalls effectively.

Date: 6/11/24

Signature: David Schatz

Title: Owner/Operator