



ROBOCALL MITIGATION POLICY

Inception Network Strategies, Inc. (referred to herein as “Inception”) has adopted this Robocall Mitigation Policy on its network.

1. The FCC has implemented policies and actions to help combat unlawful robocalls and malicious caller ID with Caller ID Authentication and STIR/SHAKEN. STIR/SHAKEN is a framework of interconnected standards. STIR/SHAKEN are acronyms for the Secure Telephone Identity Revisited (STIR) and Signature-based Handling of Asserted Information Using Tokens (SHAKEN) standards. This means that calls traveling through interconnected phone networks can have their caller ID "signed" as legitimate by originating carriers and validated by other carriers before reaching consumers. STIR/SHAKEN digitally validates the handoff of phone calls passing through the complex web of networks, allowing the phone company of the consumer receiving the call to verify that a call is in fact from the number displayed on Caller ID. More information about the FCC’s Caller ID Authentication and STIR/SHAKEN can be found by visiting this website:
 - [Combating Spoofed Robocalls with Caller ID Authentication | Federal Communications Commission \(fcc.gov\)](#)
2. As part of this FCC initiative, VOIP providers, like Inception, and their partners are required to implement this STIR/SHAKEN technology.

Inception partners with a SIP Trunking Provider called SKYE TELECOM (referred to herein as “Skyetel”) which provides STIR/SHAKEN protocols for ALL Inception VOIP customers. Information on how Skyetel implements STIR/SHAKEN for all Inception customers, please visit these two websites:

- [Let's talk about STIR/SHAKEN | Skyetel](#)
 - [Let's Talk About STIR/SHAKEN... Again. | Skyetel](#)
3. Commitments and Certifications as Provided by Skyetel
 - SKYE TELECOM is committed to performing reasonable steps to mitigate illegal robocall traffic from processing through its network.

- SKYE TELECOM commits to respond fully, within 24 hours, to all traceback requests from the FCC, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping illegal robocalls.
- SKYE TELECOM certifies that all calls that originate on the network are subject to the robocall mitigation program.
- SKYE TELECOM Confirms that any prior certification has not been removed by Commission action and they have not been prohibited from filing in the Robocall Mitigation Database.
- SKYE TELECOM confirms that they have fully implemented STIR/SHAKEN on their IP network.
- SKYE TELECOM confirms that it has provisions in Terms and Conditions that allow termination of services if any fraudulent or illegal traffic is identified.
- SKYE TELECOM is committed to performing a KYC process for each customer that purchases services.
- SKYE TELECOM confirms that it is utilizing the SOMOS DNO list along with internal blacklists to block unauthorized traffic.

4. How can I, as an Inception customer, report a telephone number that is being improperly blocked or mislabeled? If you feel that your number is being blocked in error, please contact Inception at 615-236-5402 or email service@inceptionnet.com.